

AS A CONSUMER
YOUR RIGHTS ARE
PROTECTED BY
**NEW YORK STATE
INSURANCE LAW**

The law provides the following:

- You have the right to have your automobile repaired in the registered shop of your choice. **Your insurance company cannot direct you otherwise.**
- **You are not required to have your automobile or appraised in a shop recommended by the insurance company.**
- You are not required to get one or more estimates.
- You are not required to take your car to an insurance company's drive-in claim service.

- Your insurance company must negotiate in good faith. You are entitled to a prompt fair settlement to repair your car to it's pre-accident condition.
- Your insurance company has six business days after proper notification to inspect your car. If additional damage is found after dismantling, the insurance company has two business days to reinspect after proper notification.
- You may legally appoint your repair shop to act as your "Designated Representative", to protect your interest and negotiate a fair claim settlement with you insurance company.

If you have a complaint or question you may direct it to:

New York State Dept. of Insurance
25 Beaver St., New York, NY 10004

Consumer Services 212-480-6400
www.ins.state.ny.us

**NOT ALL REPAIR SHOPS
ARE THE SAME**

- Any repairer who estimates collision damage in New York State must be licensed by the New York State Department of Motor Vehicles.
- Look for evidence of ongoing training.
- Differences in repair estimates are common. Ask your shop to explain the method of repair.
- Non original equipment parts may jeopardize your lease agreement or devalue your car at trade-in time. Ask your repairer for advice and options.

Don't let your insurance company coerce or intimidate you, remember you pay them for service and satisfaction.

Protect your Investment

Patronize a N.Y.S.A.C.T. Member
(New York State Auto Collision
Technician's Association)

NEWTON COLLISION REPAIR

1170 Suffolk Ave., Brentwood, NY

631-273-0983 Office

516-380-2642 Cell

Serving the Community Since 1983

Lifetime Guarantee on All Repairs

GET THESE FACTS IN AN ACCIDENT

Date of accident Time of accident

Location

Other Driver's Name

Address

City State Zip Code

Phone

Year, Make, Model of Vehicle

License Plate #

Driver's License # (include State)

Insurance Company

Agent

Policy #

Witness Number 1

Name Phone

Address

City State Zip Code

Witness Number 2

Name Phone

Address

City State Zip Code

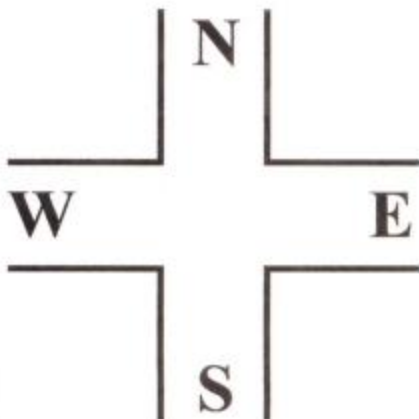


It's Your Right To Know!



Newton Collision Repair • 631-273-0983

Show the direction of the vehicles involved in the accident and the point of collision. Show street names, location of street signs, etc.



Retro President
Newton Manager

Serving the
community
since 1983

**INSURANCE
ESTIMATES**

Cell: (516) 380-2642

Newton Collision Repair, Inc.



Precision Unibody & Laser Chassis Squaring System

• Towing Available • Se Habla Español

Office: (631) 273-0983 Fax: (631) 273-1339

1170 Suffolk Avenue, Brentwood, NY 11717

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